

Trust Board Paper X

To:	Trust Board						
From:	Stephen Ward, Director of Corporate & Legal Affairs						
Date:	30 th May 2013						
CQC regulation:	N/A						
Title:	NHS trust oversight self certification						
Author/Responsible Director: Helen Harrison, FT Programme Manager / Stephen Ward, Director of Corporate & Legal Affairs							
Purpose of the Report:							
<p>The Board will be aware that at the beginning of April 2013, the NHS Trust Development Authority (NTDA) published a single set of systems, policies and processes governing all aspects of its interactions with NHS trusts in the form of 'Delivering High Quality Care for Patients: The Accountability Framework for NHS Trust Boards'.</p> <p>In line with this new Accountability Framework, the Trust is required to complete a number of self certifications in relation to the Foundation Trust application process. The self-certification process consists of three forms:</p> <ul style="list-style-type: none"> • Monitor Licensing Requirements • Trust Board Statements • Progress Towards FT Status <p>The Monitor Licensing Requirements and Trust Board Statements self certification forms were published by the NTDA on 9th May 2013 with a submission due date of 17th May 2013.</p> <p>Details of timetables for further submissions, including the April progress towards Foundation Trust status milestones have yet to be received. Until such time as these are received, the Trust has been advised by the NTDA to continue to complete and submit the monthly self certification set out in part two of the Single Operating Model (SOM) published by the Department of Health in August 2012.</p>							
The Report is provided to the Board for:							
<table border="1"> <tr> <td>Decision</td> <td>X</td> </tr> </table>		Decision	X	<table border="1"> <tr> <td>Discussion</td> <td></td> </tr> </table>		Discussion	
Decision	X						
Discussion							
<table border="1"> <tr> <td>Assurance</td> <td></td> </tr> </table>		Assurance		<table border="1"> <tr> <td>Endorsement</td> <td></td> </tr> </table>		Endorsement	
Assurance							
Endorsement							
Summary / Key Points:							
<ul style="list-style-type: none"> • The A&E 4 hour target was not met for April 2013 • The 18 week wait referral to treatment (admitted) target was not met for April 2013 • The cancer 62 day wait for first treatment target is predicted to be not met for April 2013 • Actions to address the non achievement of these performance targets are summarised in separate exception reports to the Board • The Governance Risk Rating for April 2013 is: Amber / Red • The Financial Risk Rating for April 2013 is: 3 							
Recommendations:							
The Trust Board is:							
<ul style="list-style-type: none"> • Invited to seek assurance from executive colleagues in relation to the actions being taken to address areas of non achievement against the service delivery and financial and contractual performance within the trust oversight self certification for May 2013 • Asked to approve UHL's May SOM trust over-sight self certification submission (attached as 							

Appendix C)

- Asked to **note** that the Monitor Licensing Requirements and Trust Board Statements self certifications for April 2013 (attached as Appendix A and Appendix B) were submitted to the NTDA on the 17th May 2013

Previously considered at another corporate UHL Committee? No

Strategic Risk Register: No

Performance KPIs year to date: N/A

Resource Implications (eg Financial, HR): No

Assurance Implications: Yes

Patient and Public Involvement (PPI) Implications: No

Stakeholder Engagement Implications: No

Equality Impact: None

Information exempt from Disclosure: None

Requirement for further review? All future trust oversight self certifications will be presented to the Trust Board for approval

UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST

REPORT TO: Trust Board
DATE: 30th May 2013
REPORT FROM: Stephen Ward, Director of Corporate & Legal Affairs
SUBJECT: NHS trust oversight self certification

1) Introduction

The Board will be aware that at the beginning of April 2013, the NHS Trust Development Authority (NTDA) published a single set of systems, policies and processes governing all aspects of its interactions with NHS trusts in the form of 'Delivering High Quality Care for Patients: The Accountability Framework for NHS Trust Boards'.

In line with this new Accountability Framework, the Trust is required to complete a number of self certifications in relation to the Foundation Trust application process. The self-certification process consists of three forms:

- Monitor Licensing Requirements
- Trust Board Statements
- Progress Towards FT Status

The Monitor Licensing Requirements and Trust Board Statements self certification forms were published by the NTDA on 9th May 2013 with a submission due date of 17th May 2013.

Copies of the Trust's Monitor Licensing Requirements and Trust Board Statements self certification for April 2013 (submitted to the NTDA on the 17th May 2013) are attached as Appendix A and B.

Details of timetables for further submissions, including the April progress towards Foundation Trust status milestones have yet to be received. Until such time as these are received, the Trust has been advised by the NTDA to continue to complete and submit the monthly self certification set out in part two of the Single Operating Model (SOM) published by the Department of Health in August 2012. A copy of this self certification for May is attached as Appendix C.

2) Key points to note

- The A&E 4 hour target was not met for April 2013
- The 18 week wait referral to treatment (admitted) target was not met for April 2013
- The cancer 62 day wait for first treatment target is predicted to be not met for April 2013
- Actions to address the non achievement of these performance targets are summarised in separate exception reports to the Board
- The Governance Risk Rating for April 2013 is: **Amber / Red**
- The Financial Risk Rating for April 2013 is: **3**

3) Recommendations

The Trust Board is:

- Invited to **seek assurance** from executive colleagues in relation to the actions being taken to address areas of non achievement against the service delivery and financial and contractual performance within the trust oversight self certification for May 2013
- Asked to **approve** UHL's May SOM trust over-sight self certification submission (attached as Appendix C)
- Asked to **note** that the Monitor Licensing Requirements and Trust Board Statements self certifications for April 2013 (attached as Appendix A and Appendix B) were submitted to the NTDA on the 17th May 2013

OVERSIGHT: Monthly self-certification requirements - Compliance Monitor Monthly Data.

CONTACT INFORMATION:



Enter Your Name:

Enter Your Email Address:

Full Telephone Number: Tel Extension:

SELF-CERTIFICATION DETAILS:



Select Your Trust:

Submission Date: Reporting Year:

Select the Month

<input checked="" type="radio"/> April	<input type="radio"/> May	<input type="radio"/> June
<input type="radio"/> July	<input type="radio"/> August	<input type="radio"/> September
<input type="radio"/> October	<input type="radio"/> November	<input type="radio"/> December
<input type="radio"/> January	<input type="radio"/> February	<input type="radio"/> March

COMPLIANCE WITH MONITOR LICENCE REQUIREMENTS FOR NHS TRUSTS:



1. **Condition G4** – Fit and proper persons as Governors and Directors (also applicable to those performing equivalent or similar functions).
2. **Condition G5** – Having regard to monitor Guidance.
3. **Condition G7** – Registration with the Care Quality Commission.
4. **Condition G8** – Patient eligibility and selection criteria.

5. **Condition P1** – Recording of information.
6. **Condition P2** – Provision of information.
7. **Condition P3** – Assurance report on submissions to Monitor.
8. **Condition P4** – Compliance with the National Tariff.
9. **Condition P5** – Constructive engagement concerning local tariff modifications.

10. **Condition C1** – The right of patients to make choices.
11. **Condition C2** – Competition oversight.

12. **Condition IC1** – Provision of integrated care.

Further guidance can be found in Monitor's response to the statutory consultation on the new NHS provider licence: [The new NHS Provider Licence](#)

COMPLIANCE WITH MONITOR LICENCE REQUIREMENTS FOR NHS TRUSTS:



Comment where non-compliant or at risk of non-compliance

1. Condition G4
Fit and proper persons as Governors and Directors.

Yes

Timescale for compliance:

2. Condition G5
Having regard to monitor Guidance.

Yes

Timescale for compliance:

3. Condition G7
Registration with the Care Quality Commission.

Yes

Timescale for compliance:

Comment where non-compliant or at risk of non-compliance

4. Condition G8
Patient eligibility and selection criteria.

Yes

Timescale for compliance:

Comment where non-compliant or at risk of non-compliance

5. Condition P1
Recording of information.

Yes

Timescale for compliance:

6. Condition P2
Provision of information.

Yes

Timescale for compliance:

7. Condition P3
Assurance report on submissions to Monitor.

Yes

Timescale for compliance:

8. Condition P4
Compliance with the National Tariff.

Yes

Timescale for compliance:

Comment where non-compliant or at risk of non-compliance

9. Condition P5
Constructive engagement concerning local tariff modifications.

Yes

Timescale for compliance:

Comment where non-compliant or at risk of non-compliance

10. Condition C1

The right of patients to make choices.

Yes

Timescale for compliance:

11. Condition C2

Competition oversight.

Yes

Timescale for compliance:

12. Condition IC1

Provision of integrated care.

Yes

Timescale for compliance:

OVERSIGHT: Monthly self-certification requirements - Board Statements Monthly Data.

CONTACT INFORMATION:



Enter Your Name:

Enter Your Email Address:

Full Telephone Number: Tel Extension:

SELF-CERTIFICATION DETAILS:



Select Your Trust:

Submission Date: Reporting Year:

Select the Month

<input checked="" type="radio"/> April	<input type="radio"/> May	<input type="radio"/> June
<input type="radio"/> July	<input type="radio"/> August	<input type="radio"/> September
<input type="radio"/> October	<input type="radio"/> November	<input type="radio"/> December
<input type="radio"/> January	<input type="radio"/> February	<input type="radio"/> March

BOARD STATEMENTS:



The NHS TDA's role is to ensure, on behalf of the Secretary of State, that aspirant FTs are ready to proceed for assessment by Monitor. As such, the processes outlined here replace those previously undertaken by both SHAs and the Department of Health.

In line with the recommendations of the Mid Staffordshire Public Inquiry, the achievement of FT status will only be possible for NHS Trusts that are delivering the key fundamentals of clinical quality, good patient experience, and national and local standards and targets, within the available financial envelope.

BOARD STATEMENTS:



For **CLINICAL QUALITY**, that

1. The Board is satisfied that, to the best of its knowledge and using its own processes and having had regard to the TDA's oversight model (supported by Care Quality Commission information, its own information on serious incidents, patterns of complaints, and including any further metrics it chooses to adopt), the trust has, and will keep in place, effective arrangements for the purpose of monitoring and continually improving the quality of healthcare provided to its patients.

1. **CLINICAL QUALITY**

Indicate compliance.

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For CLINICAL QUALITY, that

2. The board is satisfied that plans in place are sufficient to ensure ongoing compliance with the Care Quality Commission's registration requirements.

2. CLINICAL QUALITY

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For CLINICAL QUALITY, that

3. The board is satisfied that processes and procedures are in place to ensure all medical practitioners providing care on behalf of the trust have met the relevant registration and revalidation requirements.

3. CLINICAL QUALITY

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For FINANCE, that

4. The board is satisfied that the trust shall at all times remain a going concern, as defined by the most up to date accounting standards in force from time to time.

4. FINANCE

Yes

Indicate compliance.

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For GOVERNANCE, that

5. The board will ensure that the trust remains at all times compliant with the NTDA accountability framework and shows regard to the NHS Constitution at all times.

5. GOVERNANCE

Yes

Indicate compliance.

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For GOVERNANCE, that

6. All current key risks to compliance with the NTDA's Accountability Framework have been identified (raised either internally or by external audit and assessment bodies) and addressed – or there are appropriate action plans in place to address the issues in a timely manner.

6. GOVERNANCE

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For GOVERNANCE, that

7. The board has considered all likely future risks to compliance with the NTDA Accountability Framework and has reviewed appropriate evidence regarding the level of severity, likelihood of a breach occurring and the plans for mitigation of these risks to ensure continued compliance.

7. GOVERNANCE

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For GOVERNANCE, that

8. The necessary planning, performance management and corporate and clinical risk management processes and mitigation plans are in place to deliver the annual operating plan, including that all audit committee recommendations accepted by the board are implemented satisfactorily.

8. GOVERNANCE

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For GOVERNANCE, that

9. An Annual Governance Statement is in place, and the trust is compliant with the risk management and assurance framework requirements that support the Statement pursuant to the most up to date guidance from HM Treasury (www.hm-treasury.gov.uk).

9. GOVERNANCE

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For GOVERNANCE, that

10. The Board is satisfied that plans in place are sufficient to ensure ongoing compliance with all existing targets as set out in the NTDA oversight model; and a commitment to comply with all known targets going forward.

10. GOVERNANCE

Indicate compliance.

No

Timescale for compliance:

05/08/2013

RESPONSE:

Comment where non-compliant or at risk of non-compliance

UHL is currently non compliant with the ED 4 hour wait target and the cancer 62 day wait for first treatment target.

The Emergency Care process is one of the Trust's key improvement priorities. A comprehensive programme of activities is being undertaken as outlined in the Trust's 2013/14 Annual Operating Plan. The Trust anticipates sustainable compliance with the ED target by week ending 4 August.

Sustained achievement of the cancer 62 day wait for first treatment target is expected by quarter 2 (July 2013) onwards.

BOARD STATEMENTS:



For GOVERNANCE, that

11. The trust has achieved a minimum of Level 2 performance against the requirements of the Information Governance Toolkit.

11. GOVERNANCE

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For GOVERNANCE, that

12. The board will ensure that the trust will at all times operate effectively. This includes maintaining its register of interests, ensuring that there are no material conflicts of interest in the board of directors; and that all board positions are filled, or plans are in place to fill any vacancies.

12. GOVERNANCE

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For GOVERNANCE, that

13. The board is satisfied that all executive and non-executive directors have the appropriate qualifications, experience and skills to discharge their functions effectively, including setting strategy, monitoring and managing performance and risks, and ensuring management capacity and capability.

13. GOVERNANCE

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

BOARD STATEMENTS:



For GOVERNANCE, that

14. The board is satisfied that: the management team has the capacity, capability and experience necessary to deliver the annual operating plan; and the management structure in place is adequate to deliver the annual operating plan.

14. GOVERNANCE

Indicate compliance.

Yes

Timescale for compliance:

RESPONSE:

Comment where non-compliant or at risk of non-compliance

SELF-CERTIFICATION RETURNS
Organisation Name:
UNIVERSITY HOSPITALS OF LEICESTER
Monitoring Period:
April 2013
NHS Trust Over-sight self certification template

Returns to XXX by the last working day of each

NHS Trust Governance Declarations : 2013/14 In-Year Reporting

Name of Organisation:	UNIVERSITY HOSPITALS OF LEICESTER	Period:	April 2013
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Organisational risk rating

Each organisation is required to calculate their risk score and RAG rate their current performance, in addition to providing comment with regard to any contractual issues and compliance with CQC essential standards:

Key Area for rating / comment by Provider	Score / RAG rating*
Governance Risk Rating (RAG as per SOM guidance)	AR
Normalised YTD Financial Risk Rating (Assign number as per SOM guidance)	3

* Please type in R, AR, AG or G and assign a number for the FRR

Governance Declarations

Declaration 1 or declaration 2 reflects whether the Board believes the Trust is currently performing at a level compatible with FT authorisation.

Supporting detail is required where compliance cannot be confirmed.

Please complete sign **one** of the two declarations below. If you sign declaration 2, provide supporting detail using the form below. Signature may be either hand written or electronic, you are required to print your name.

Governance declaration 1

The Board is sufficiently assured in its ability to declare conformity with **all** of the Clinical Quality, Finance and Governance elements of the Board Statements.

Signed by:		Print Name:	
on behalf of the Trust Board	Acting in capacity as:		

Signed by:		Print Name:	
on behalf of the Trust Board	Acting in capacity as:		

Governance declaration 2

At the current time, the board is yet to gain sufficient assurance to declare conformity with all of the Clinical Quality, Finance and Governance elements of the Board Statements.

Signed by :		Print Name :	
on behalf of the Trust Board	Acting in capacity as:		

Signed by :		Print Name :	
on behalf of the Trust Board	Acting in capacity as:		

If Declaration 2 has been signed:

For each target/standard, where the board is declaring insufficient assurance please state the reason for being unable to sign the declaration, and explain briefly what steps are being taken to resolve the issue. Please provide an appropriate level of detail.

Target/Standard:	
The Issue :	The Trust is non compliant against the A&E 4 hr, cancer 62 day wait target and 18 ww from referral to
Action :	Actions are summarised on the GRR worksheet

Target/Standard:	
The Issue :	
Action :	

Target/Standard:	
The Issue :	
Action :	

Target/Standard:	
The Issue :	
Action :	

Target/Standard:	
The Issue :	
Action :	

FINANCIAL RISK RATING

UNIVERSITY HOSPITALS OF LEICESTER

Insert the Score (1-5) Achieved for each Criteria Per Month

Criteria	Indicator	Weight	Risk Ratings					Reported Position		Normalised Position*		Board Action
			5	4	3	2	1	Year to Date	Forecast Outturn	Year to Date	Forecast Outturn	
Underlying performance	EBITDA margin %	25%	11	9	5	1	<1	2	3	2	3	
Achievement of plan	EBITDA achieved %	10%	100	85	70	50	<50	3	4	4	4	
Financial efficiency	Net return after financing %	20%	>3	2	-0.5	-5	<-5	3	5	3	5	
	I&E surplus margin %	20%	3	2	1	-2	<-2	2	2	2	2	
Liquidity	Liquid ratio days	25%	60	25	15	10	<10	3	3	3	3	
Weighted Average		100%						2.6	3.3	2.7	3.3	
Overriding rules								3		3		
Overall rating								3	3	3	3	

Overriding Rules :

Max Rating	Rule				
3	Plan not submitted on time	No			
3	Plan not submitted complete and correct	No			
2	PDC dividend not paid in full	No			
2	Unplanned breach of the PBC	No			
2	One Financial Criterion at "1"				
3	One Financial Criterion at "2"		3		3
1	Two Financial Criteria at "1"				
2	Two Financial Criteria at "2"				

* Trust should detail the normalising adjustments made to calculate this rating within the comments box.

FINANCIAL RISK TRIGGERS

UNIVERSITY HOSPITALS OF LEICESTER

Insert "Yes" / "No" Assessment for the Month

Refresh Triggers for New Quarter

Criteria	Historic Data			Current Data				Board Action
	Qtr to Sep-12	Qtr to Dec-12	Qtr to Mar-13	Apr-13	May-13	Jun-13	Qtr to Jun-13	
1 Unplanned decrease in EBITDA margin in two consecutive quarters	No	No	No	No				
2 Quarterly self-certification by trust that the normalised financial risk rating (FRR) may be less than 3 in the next 12 months	Yes	Yes	Yes	Yes				
3 Working capital facility (WCF) agreement includes default clause	N/a	N/a	N/a	N/a	N/a	N/a	N/a	
4 Debtors > 90 days past due account for more than 5% of total debtor balances	No	No	Yes	Yes				
5 Creditors > 90 days past due account for more than 5% of total creditor balances	No	No	No	No				
6 Two or more changes in Finance Director in a twelve month period	No	No	No	No				
7 Interim Finance Director in place over more than one quarter end	No	No	No	No				
8 Quarter end cash balance <10 days of operating expenses	No	No	No	No				
9 Capital expenditure < 75% of plan for the year to date	No	No	No	No				
10 Yet to identify two years of detailed CIP schemes	No	No	No	No				

GOVERNANCE RISK RATINGS

UNIVERSITY HOSPITALS OF LEICESTER

Insert YES, NO or N/A (as appropriate)

Refresh GRR for New Quarter

See 'Notes' for further detail of each of the below indicators

Area	Ref	Indicator	Sub Sections	Thresh- old	Weight- ing	Historic Data			Current Data				Board Action	
						Qtr to Sep-12	Qtr to Dec-12	Qtr to Mar-13	Apr-13	May-13	Jun-13	Qtr to Jun-13		
Patient Experience	2a	From point of referral to treatment in aggregate (RTT) – admitted	Maximum time of 18 weeks	90%	1.0	Yes	Yes	Yes	No				Actions to address the non achievement of this performance targets are summarised in a separate exception report to the Board	
	2b	From point of referral to treatment in aggregate (RTT) – non-admitted	Maximum time of 18 weeks	95%	1.0	Yes	Yes	Yes	Yes					
	2c	From point of referral to treatment in aggregate (RTT) – patients on an incomplete pathway	Maximum time of 18 weeks	92%	1.0	Yes	Yes	Yes	Yes					
	2d	Certification against compliance with requirements regarding access to healthcare for people with a learning disability		N/A	0.5	Yes	Yes	Yes	Yes					
Quality	3a	All cancers: 31-day wait for second or subsequent treatment, comprising:	Surgery	94%	1.0	Yes	Yes	Yes	Yes					
			Anti cancer drug treatments	98%										
			Radiotherapy	94%										
	3b	All cancers: 62-day wait for first treatment:	From urgent GP referral for suspected cancer	85%	1.0	Yes	Yes	No	No				Actions to address the non achievement of this performance targets are summarised in a separate exception report to the Board	
			From NHS Cancer Screening Service referral	90%										
	3c	All Cancers: 31-day wait from diagnosis to first treatment		96%	0.5	Yes	Yes	Yes	Yes					
3d	Cancer: 2 week wait from referral to date first seen, comprising:	all urgent referrals	93%	0.5	Yes	No	Yes	Yes						
		for symptomatic breast patients (cancer not initially suspected)	93%											
3e	A&E: From arrival to admission/transfer/discharge	Maximum waiting time of four hours	95%	1.0	Yes	No	No	No				Actions to address the non achievement of this performance targets are summarised in a separate exception report to the Board		
Safety	4a	Clostridium Difficile	Is the Trust below the de minimus	12	1.0	N/a	N/a	N/a	N/a					
			Is the Trust below the YTD ceiling	67										
	4b	MRSA	Is the Trust below the de minimus	6	1.0	Yes	Yes	Yes	Yes					
			Is the Trust below the YTD ceiling	2										
	CQC Registration													
	A	Non-Compliance with CQC Essential Standards resulting in a Major Impact on Patients		0	2.0	No	No	No	No					
	B	Non-Compliance with CQC Essential Standards resulting in Enforcement Action		0	4.0	Yes	Yes	No	No					
C	NHS Litigation Authority – Failure to maintain, or certify a minimum published CNST level of 1.0 or have in place appropriate alternative arrangements		0	2.0	No	No	No	No						
TOTAL						4.0	5.5	2.0	3.0	0.0	0.0	0.0		
						R	R	AR	AR	G	G	G		

RAG RATING :

GREEN = Score less than 1

AMBER/GREEN = Score greater than or equal to 1, but less than 2

AMBER / RED = Score greater than or equal to 2, but less than 4

RED = Score greater than or equal to 4

GOVERNANCE RISK RATINGS

See 'Notes' for further detail of each of the below indicators

UNIVERSITY HOSPITALS OF LEICESTER

Insert YES, NO or N/A (as appropriate)

Refresh GRR for New Quarter

Historic Data

Current Data

Overriding Rules - Nature and Duration of Override at SHA's Discretion

i)	Meeting the MRSA Objective	Greater than six cases in the year to date, and breaches the cumulative year-to-date trajectory for three successive quarters	No	No	No	No				
ii)	Meeting the C-Diff Objective	Greater than 12 cases in the year to date, and either: Breaches the cumulative year-to-date trajectory for three successive quarters Reports important or significant outbreaks of C.difficile, as defined by the Health Protection Agency.	No	No	No	No				
iii)	RTT Waiting Times	Breaches: The admitted patients 18 weeks waiting time measure for a third successive quarter The non-admitted patients 18 weeks waiting time measure for a third successive quarter The incomplete pathway 18 weeks waiting time measure for a third successive quarter	No	No	No	No				
iv)	A&E Clinical Quality Indicator	Fails to meet the A&E target twice in any two quarters over a 12-month period and fails the indicator in a quarter during the subsequent nine-month period or the full year.	Yes	Yes	Yes	Yes				
v)	Cancer Wait Times	Breaches either: the 31-day cancer waiting time target for a third successive quarter the 62-day cancer waiting time target for a third successive quarter	No	No	No	No				
viii)	Any other Indicator weighted 1.0	Breaches the indicator for three successive quarters.	No	No	No	No				
Adjusted Governance Risk Rating			4.0	5.5	4.0	4.0	0.0	0.0	0.0	
			R	R	R	R	G	G	G	

CONTRACTUAL DATA

UNIVERSITY HOSPITALS OF LEICESTER

Information to inform the discussion meeting

Insert "Yes" / "No" Assessment for the Month

Refresh Data for new Quarter

Criteria		Historic Data			Current Data				Board Action
		Qtr to Sep-12	Qtr to Dec-12	Qtr to Mar-13	Apr-13	May-13	Jun-13	Qtr to Jun-13	
1	Are the prior year contracts* closed?	Yes	Yes	Yes	Yes				
2	Are all current year contracts* agreed and signed?	Yes	Yes	Yes	Yes				
3	Has the Trust received income support outside of the NHS standard contract e.g. transformational support?	Yes	Yes	Yes	Yes				
4	Are both the NHS Trust and commissioner fulfilling the terms of the contract?	Yes	Yes	Yes	Yes				
5	Are there any disputes over the terms of the contract?	No	No	No	No				
6	Might the dispute require third party intervention or arbitration?	N/a	N/a	N/a	No				
7	Are the parties already in arbitration?	N/a	N/a	N/a	N/a				
8	Have any performance notices been issued?	No	Yes	Yes	Yes				Escalation notices in relation to ED 4 hour performance and cancer 62 day performance remain in force. Actions to address the non achievement of these performance targets are summarised in separate exception reports to the Board
9	Have any penalties been applied?	No	Yes	Yes	Yes				The application of contractual penalties will be mitigated via the delivery of the agreed action plans around the A&E 4 hour target, the 62 Day cancer target, and any of the RTT targets

*All contracts which represent more than 25% of the Trust's operating revenue.

TFA Progress

May-13

UNIVERSITY HOSPITALS OF LEICESTER

Select the Performance from the drop-down list

TFA Milestone (All including those delivered)	Milestone Date	Due or Delivered Milestones	Future Milestones	Board Action
1	Engagement with stakeholders on principles underpinning LLR Reconfiguration Programme (April - August 2012)	Jul-12	Fully achieved in time	
2	Development of LLR Clinical Strategy and Site and Service Reconfiguration Proposals	Sep-12	Not fully achieved	LLR economic modelling completed by McKinsey, report received by Better Care Together (BCT) partner organisations w/c 8 April 2013. Collaborative delivery programmes to be agreed by the BCT Board /
3	Complete financial assessment of target health system model	Jul-12	Not fully achieved	LLR economic modelling completed by McKinsey, report received by BCT partner organisations w/c 8 April 2013.
4	Achievement of 2012/13 financial plan	Jun-12	Fully achieved in time	Prior to the Annual Accounts audit the Trust is reporting a small year end surplus of £90k, £44k favourable to the Plan.
5	Complete Quality Governance Framework and Board Governance Assurance Framework self assessments	Jun-12	Fully achieved but late	Self assessments against the QGF and BGAF completed
6	Confirm specific LLR reconfiguration priorities over a 3 year time horizon	Jul-12	Not fully achieved	Collaborative delivery programmes to be agreed by the BCT Board / partner organisations.
7	Draft pre-consultation Business Case considered by Trust Boards	Sep-12	Not fully achieved	BCT communication and engagement plans to be developed for collaborative delivery programmes June/July 2013. Consultation timescales to be agreed pending defining the scope of the delivery
8	Pre-consultation Business Case and timelines for LLR service reconfigurations finalised	Oct-12	Not fully achieved	As detailed in milestone 7.
9	UHL Clinical Strategy developed and preferred options costed	Oct-12	Not fully achieved	Outcome of the BCT economic modelling to be integrated into UHL's improvement framework / future configuration of services.
10	Submit early draft IBP / LTFM to the SHA	Oct-12	Fully achieved in time	
11	Third party review of self assessment against the Quality Governance Framework and Board Governance Assurance Framework	Oct-12	Fully achieved but late	Third party reviews have been completed.
12	Formal consultation on LLR Reconfiguration Proposals	Dec-12	Not fully achieved	BCT communication and engagement plans to be developed for collaborative delivery programmes will be developed in June/July 2013. Consultation timescales to be agreed pending defining the scope of the
13	SHA Board and Committee Observations	Oct-12	Fully achieved in time	
14	Submit FT Application documents (including a draft IBP/LTFM) to the SHA.	Dec-12	Fully achieved in time	
15	Readiness review meeting	Dec-12	Fully achieved in time	
16	HDD1 Review	Jan-13	Fully achieved in time	
17	Public consultation on FT Application	May-13		Will not be delivered on time
18	HDD2 Review	May-13		Will not be delivered on time
19	Final submission of FT Documentation to inform SHA sign off of FT application	Jul-13		Will not be delivered on time
20	SHA / trust Board to Board	Jul-13		Will not be delivered on time
21	Submit FT Application to the DoH	Aug-13		Will not be delivered on time
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Ref	Indicator	Details
Thresholds		The SHA will not utilise a general rounding principle when considering compliance with these targets and standards, e.g. a performance of 94.5% will be considered as failing to achieve a 95% target. However, exceptional cases may be considered on an individual basis, taking into account issues such as low activity or thresholds that have little or no tolerance against the target, e.g. those set between 99-100%.
1a	Data Completeness: Community Services	Data completeness levels for trusts commissioned to provide community services, using Community Information Data Set (CIDS) definitions, to consist of: - Referral to treatment times – consultant-led treatment in hospitals and Allied Healthcare Professional-led treatments in the community; - Community treatment activity – referrals; and - Community treatment activity – care contact activity. While failure against any threshold will score 1.0, the overall impact will be capped at 1.0. Failure of the same measure for three quarters will result in a red-rating. Numerator: all data in the denominator actually captured by the trust electronically (not solely CIDS-specified systems). Denominator: all activity data required by CIDS.
1b	Data Completeness Community Services (further data)	The inclusion of this data collection in addition to Monitor's indicators (until the Compliance Framework is changed) is in order for the SHA to track the Trust's action plan to produce such data. This data excludes a weighting, and therefore does not currently impact on the Trust's governance risk rating.
1c	Mental Health MDS	Patient identity data completeness metrics (from MHMDS) to consist of: - NHS number; - Date of birth; - Postcode (normal residence); - Current gender; - Registered General Medical Practice organisation code; and - Commissioner organisation code. Numerator: count of valid entries for each data item above. (For details of how data items are classified as VALID please refer to the data quality constructions available on the Information Centre's website: www.ic.nhs.uk/services/mhmds/dq) Denominator: total number of entries
1d	Mental Health: CPA	Outcomes for patients on Care Programme Approach: • Employment status: Numerator: the number of adults in the denominator whose employment status is known at the time of their most recent assessment, formal review or other multi-disciplinary care planning meeting, in a financial year. Include only those whose assessments or reviews were carried out during the reference period. The reference period is the last 12 months working back from the end of the reported month. Denominator: the total number of adults (aged 18-69) who have received secondary mental health services and who were on the CPA at any point during the reported month. • Accommodation status: Numerator: the number of adults in the denominator whose accommodation status (i.e. settled or non-settled accommodation) is known at the time of their most recent assessment, formal review or other multi-disciplinary care planning meeting. Include only those whose assessments or reviews were carried out during the reference period. The reference period is the last 12 months working back from the end of the reported month. Denominator: the total number of adults (aged 18-69) who have received secondary mental health services and who were on the CPA at any point during the reported month. • Having a Health of the Nation Outcome Scales (HoNOS) assessment in the past 12 months: Numerator: The number of adults in the denominator who have had at least one HoNOS assessment in the past 12 months. Denominator: The total number of adults who have received secondary mental health services and who were on the CPA during the reference period.
2a-c	RTT	Performance is measured on an aggregate (rather than specialty) basis and trusts are required to meet the threshold on a monthly basis. Consequently, any failure in one month is considered to be a quarterly failure. Failure in any month of a quarter following two quarters' failure of the same measure represents a third successive quarter failure and should be reported via the exception reporting process. Will apply to consultant-led admitted, non-admitted and incomplete pathways provided. While failure against any threshold will score 1.0, the overall impact will be capped at 2.0. The measures apply to acute patients whether in an acute or community setting. Where a trust with existing acute facilities acquires a community hospital, performance will be assessed on a combined basis. The SHA will take account of breaches of the referral to treatment target in 2011/12 when considering consecutive failures of the referral to treatment target in 2012/13. For example, if a trust fails the 2011/12 admitted patients target at quarter 4 and the 2012/13 admitted patients target in quarters 1 and 2, it will be considered to have breached for three quarters in a row.
2d	Learning Disabilities: Access to healthcare	Meeting the six criteria for meeting the needs of people with a learning disability, based on recommendations set out in Healthcare for All (DH, 2008): a) Does the trust have a mechanism in place to identify and flag patients with learning disabilities and protocols that ensure that pathways of care are reasonably adjusted to meet the health needs of these patients? b) Does the trust provide readily available and comprehensible information to patients with learning disabilities about the following criteria: - treatment options; - complaints procedures; and - appointments? c) Does the trust have protocols in place to provide suitable support for family carers who support patients with learning disabilities? d) Does the trust have protocols in place to routinely include training on providing healthcare to patients with learning disabilities for all staff? e) Does the trust have protocols in place to encourage representation of people with learning disabilities and their family carers? f) Does the trust have protocols in place to regularly audit its practices for patients with learning disabilities and to demonstrate the findings in routine public reports? Note: trust boards are required to certify that their trusts meet requirements a) to f) above at the annual plan stage and in each month. Failure to do so will result in the application of the service performance score for this indicator.
3a	Cancer: 31 day wait	31-day wait: measured from cancer treatment period start date to treatment start date. Failure against any threshold represents a failure against the overall target. The target will not apply to trusts having five cases or less in a quarter. The SHA will not score trusts failing individual cancer thresholds but only reporting a single patient breach over the quarter.. Will apply to any community providers providing the specific cancer treatment pathways
3b	Cancer: 62 day wait	62-day wait: measured from day of receipt of referral to treatment start date. This includes referrals from screening service and other consultants. Failure against either threshold represents a failure against the overall target. The target will not apply to trusts having five cases or less in a quarter. The SHA will not score trusts failing individual cancer thresholds but only reporting a single patient breach over the quarter. Will apply to any community providers providing the specific cancer treatment pathways. National guidance states that for patients referred from one provider to another, breaches of this target are automatically shared and treated on a 50:50 basis. These breaches may be reallocated in full back to the referring organisation(s) provided the SHA receive evidence of written agreement to do so between the relevant providers (signed by both Chief Executives) in place at the time the trust makes its monthly declaration to the SHA. In the absence of any locally-agreed contractual arrangements, the SHA encourages trusts to work with other providers to reach a local system-wide agreement on the allocation of cancer target breaches to ensure that patients are treated in a timely manner. Once an agreement of this nature has been reached, the SHA will consider applying the terms of the agreement to trusts party to the arrangement.
3c	Cancer	Measured from decision to treat to first definitive treatment. The target will not apply to trusts having five cases or fewer in a quarter. The SHA will not score trusts failing individual cancer thresholds but only reporting a single patient breach over the quarter. Will apply to any community providers providing the specific cancer treatment pathways.
3d	Cancer	Measured from day of receipt of referral – existing standard (includes referrals from general dental practitioners and any primary care professional). Failure against either threshold represents a failure against the overall target. The target will not apply to trusts having five cases or fewer in a quarter. The SHA will not score trusts failing individual cancer thresholds but only reporting a single patient breach over the quarter. Will apply to any community providers providing the specific cancer treatment pathways. Specific guidance and documentation concerning cancer waiting targets can be found at: http://www.connectingforhealth.nhs.uk/nhais/cancerwaiting/documentation

Notes

Ref	Indicator	Details
3e	A&E	Waiting time is assessed on a site basis: no activity from off-site partner organisations should be included. The 4-hour waiting time indicator will apply to minor injury units/walk in centres.
3f	Mental	<p>7-day follow up:</p> <p>Numerator: the number of people under adult mental illness specialties on CPA who were followed up (either by face-to-face contact or by phone discussion) within seven days of discharge from psychiatric inpatient care.</p> <p>Denominator: the total number of people under adult mental illness specialties on CPA who were discharged from psychiatric inpatient care.</p> <p>All patients discharged to their place of residence, care home, residential accommodation, or to non-psychiatric care must be followed up within seven days of discharge. Where a patient has been transferred to prison, contact should be made via the prison in-reach team.</p> <p>Exemptions from both the numerator and the denominator of the indicator include:</p> <ul style="list-style-type: none"> - patients who die within seven days of discharge; - where legal precedence has forced the removal of a patient from the country; or - patients discharged to another NHS psychiatric inpatient ward. <p>For 12 month review (from Mental Health Minimum Data Set):</p> <p>Numerator: the number of adults in the denominator who have had at least one formal review in the last 12 months.</p> <p>Denominator: the total number of adults who have received secondary mental health services during the reporting period (month) who had spent at least 12 months on CPA (by the end of the reporting period OR when their time on CPA ended).</p> <p>For full details of the changes to the CPA process, please see the implementation guidance Refocusing the Care Programme Approach on the</p>
3g	Mental Health: DTOC	<p>Numerator: the number of non-acute patients (aged 18 and over on admission) per day under consultant and non-consultant-led care whose transfer of care was delayed during the month. For example, one patient delayed for five days counts as five.</p> <p>Denominator: the total number of occupied bed days (consultant-led and non-consultant-led) during the month.</p> <p>Delayed transfers of care attributable to social care services are included.</p>
3h	Mental Health: I/P and CRHT	<p>This indicator applies only to admissions to the foundation trust's mental health psychiatric inpatient care. The following cases can be excluded:</p> <ul style="list-style-type: none"> - planned admissions for psychiatric care from specialist units; - internal transfers of service users between wards in a trust and transfers from other trusts; - patients recalled on Community Treatment Orders; or - patients on leave under Section 17 of the Mental Health Act 1983. <p>The indicator applies to users of working age (16-65) only, unless otherwise contracted. An admission has been gate-kept by a crisis resolution team if they have assessed the service user before admission and if they were involved in the decision-making process, which resulted in admission.</p> <p>For full details of the features of gate-keeping, please see Guidance Statement on Fidelity and Best Practice for Crisis Services on the Department of Health's website. As set out in this guidance, the crisis resolution home treatment team should:</p> <ol style="list-style-type: none"> a) provide a mobile 24 hour, seven days a week response to requests for assessments; b) be actively involved in all requests for admission: for the avoidance of doubt, 'actively involved' requires face-to-face contact unless it can be demonstrated that face-to-face contact was not appropriate or possible. For each case where face-to-face contact is deemed inappropriate, a declaration that the face-to-face contact was not the most appropriate action from a clinical perspective will be required; c) be notified of all pending Mental Health Act assessments; d) be assessing all these cases before admission happens; and e) be central to the decision making process in conjunction with the rest of the multidisciplinary team.
3i	Mental Health	Monthly performance against commissioner contract. Threshold represents a minimum level of performance against contract performance, rounded down.
3j-k	Ambulance Cat A	<p>For patients with immediately life-threatening conditions.</p> <p>The Operating Framework for 2012-13 requires all Ambulance Trusts to reach 75 per cent of urgent cases, Category A patients, within 8 minutes. From 1 June 2012, Category A cases will be split into Red 1 and Red 2 calls:</p> <ul style="list-style-type: none"> • Red 1 calls are patients who are suffering cardiac arrest, are unconscious or who have stopped breathing. • Red 2 calls are serious cases, but are not ones where up to 60 additional seconds will affect a patient's outcome, for example diabetic episodes and fits. <p>Ambulance Trusts will be required to improve their performance to show they can reach 80 per cent of Red 1 calls within 8 minutes by April 2013.</p>
4a	C.Diff	<p>Will apply to any inpatient facility with a centrally set C. difficile objective. Where a trust with existing acute facilities acquires a community hospital, the combined objective will be an aggregate of the two organisations' separate objectives. Both avoidable and unavoidable cases of C. difficile will be taken into account for regulatory purposes.</p> <p>Where there is no objective (i.e. if a mental health trust without a C. difficile objective acquires a community provider without an allocated C. difficile objective) we will not apply a C. difficile score to the trust's governance risk rating.</p> <p>Monitor's annual de minimis limit for cases of C. difficile is set at 12. However, Monitor may consider scoring cases of <12 if the Health Protection Agency indicates multiple outbreaks. Where the number of cases is less than or equal to the de minimis limit, no formal regulatory action (including scoring in the governance risk rating) will be taken.</p> <p>If a trust exceeds the de minimis limit, but remains within the in-year trajectory for the national objective, no score will be applied. If a trust exceeds both the de minimis limit and the in-year trajectory for the national objective, a score will apply. If a trust exceeds its national objective above the de minimis limit, the SHA will apply a red rating and consider the trust for escalation.</p> <p>If the Health Protection Agency indicates that the C. difficile target is exceeded due to multiple outbreaks, while still below the de minimis, the SHA may apply a score.</p>
4b	MRSA	<p>Will apply to any inpatient facility with a centrally set MRSA objective. Where a trust with existing acute facilities acquires a community hospital, the combined objective will be an aggregate of the two organisations' separate objectives.</p> <p>Those trusts that are not in the best performing quartile for MRSA should deliver performance that is at least in line with the MRSA objective target figures calculated for them by the Department of Health. We expect those trusts without a centrally calculated MRSA objective as a result of being in the best performing quartile to agree an MRSA target for 2012/13 that at least maintains existing performance.</p> <p>Where there is no objective (i.e. if a mental health trust without an MRSA objective acquires a community provider without an allocated MRSA objective) we will not apply an MRSA score to the trust's governance risk rating.</p> <p>Monitor's annual de minimis limit for cases of MRSA is set at 6. Where the number of cases is less than or equal to the de minimis limit, no formal regulatory action (including scoring in the governance risk rating) will be taken.</p> <p>If a trust exceeds the de minimis limit, but remains within the in-year trajectory for the national objective, no score will be applied. If a trust exceeds both the de minimis limit and the in-year trajectory for the national objective, a score will apply. If a trust exceeds its national objective above the de minimis limit, the SHA will apply a red rating and consider the trust for escalation.</p>