

# Chairman's Note

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## Paper C

Dear Board Member,

### Key considerations

Since we last met the key things on my mind have been:

- As a large organisation within the community at large we will seek to engage as a Trust Board (and organisation) with different audiences but how should we assess the outcomes?
- As a leading employer within the wider community we would want to encourage high quality applications and the development of our employees but how should we assess the outcomes ?

### Priority Items & Questions

In preparation for our next board meeting I would like to highlight the following priority items and a few specific questions to consider.

1. During the past two weeks I have met the Chairs of three NHS Trusts (the Nottingham University Hospitals, the East Midlands Ambulance Service and Coventry/Warwickshire University Hospitals). During the same period I also attended the Leicester Mercury Business Awards Dinner and the Community Representatives Dinner hosted by the Chairman of Leicestershire County Council. Next week I will be attending the Midlands Region Business Awards hosted by the Asian Media Group. I know that each of you will also be meeting individuals or attending events as part of your professional and personal networks.
  - 1.1. Given all this engagement activity what should our strategic objectives be ?
  - 1.2. How do we try and measure success in this area and what does it look like?
2. Last week I visited the Coding Department and was immensely impressed by the professionalism and commitment of staff in this 'behind the scenes' area of activity and which is so important both in the calculation of our income but also in making comparisons with other organisations. I was very surprised to discover that in common with other NHS organisations we have ongoing problems in recruiting experienced staff in this area. This specific example posed wider questions in my mind :

- 2.1. As one of the largest employers within this region what strategy should we adopt in seeking to meet our immediate and longer term workforce shortages in the light of demographic, financial and training challenges?
- 2.2. How do we try and measure success in this area and what does it look like?

I look forward to seeing you at our forthcoming board meeting on 7<sup>th</sup> May 2015

Regards,

Karamjit Singh

*Chairman, University Hospitals of Leicester NHS Trust*