

**Trust Board Paper E**

<b>Meeting title:</b>	Public Trust Board					
<b>Date of the meeting:</b>	12 <sup>th</sup> September 2024					
<b>Title:</b>	CEO update					
<b>Report presented by:</b>	Richard Mitchell, CEO					
<b>Report written by:</b>	Richard Mitchell, CEO					
<b>Action – this paper is for:</b>	Decision/Approval		Assurance	x	Update	x
<b>Where this report has been discussed previously</b>	The items in the report have been discussed in meetings and committee during the month of August 2024.					

**To your knowledge, does the report provide assurance or mitigate any significant risks? If yes, please detail which**

The report covers a wide range of risks in the University Hospitals of Leicester NHS Trust

**Impact assessment**

There are no specific impacts because of this report

**Purpose of the Report**

The report is an update for the month of August 2024 on the University Hospitals of Leicester NHS Trust (UHL) and wider Leicester, Leicestershire, and Rutland Integrated Care System.

**Recommendation**

The Board is asked to receive an update on the below items.

**UNIVERSITY HOSPITALS OF LEICESTER NHS TRUST  
BOARD OF DIRECTORS**

**THURSDAY 12<sup>th</sup> SEPTEMBER 2024  
CHIEF EXECUTIVE'S BOARD OF DIRECTORS REPORT  
PRESENTED BY RICHARD MITCHELL**

**Introduction**

The report is an update for the month of August 2024 on the University Hospitals of Leicester NHS Trust (UHL) and wider Leicester, Leicestershire, and Rutland Integrated Care System.

**UEC**

In the August UHL Board of Directors meeting, I stated I was extremely concerned about our ability to provide high-quality, timely and financially affordable care to patients this year. The Health Service Journal picked up on the statement and we provided additional information. The urgent and emergency care (UEC) pathway is our greatest financial risk and any growth in demand has a negative impact on our financial position. Providing safe and effective patient care is our priority and we were stretched to the limit in delivering that last winter. While the consultant and junior doctor industrial action has changed, and we have plans in place to improve flow and capacity, the overall picture is not different enough to alter our assessment that this year will be incredibly tough again. We need to be honest with our stakeholders and communities about that challenge.

We now have 19 days to go until the start of an NHS winter (1 October). Historically, the NHS has not been strong at working across multiple teams to resolve its biggest risks and there is no bigger risk than UEC during winter. Learning from previous years, we are working more closely with teams in general practice, other parts of the NHS and the local authority, yet you know as well as I do this winter will be difficult. I wish we could ease the pressure colleagues are experiencing by dramatically reducing the demand on our emergency departments and safely accelerating discharge into non-acute settings, however these plans are unlikely to be much stronger than last winter. What will be different is all parts of the NHS are under greater financial pressure now than 12 months ago and as stated above, we must be realistic about the complexities of providing high-quality, timely and financially affordable care.

Despite this, I do not believe our plans are built on hope. Our winter plans are more detailed than a year ago and when we publish our plans this month, you will see we have further increased the number of substantive clinical colleagues employed at UHL. Whilst we have a lot to do, we are making progress with our culture and the executive and senior leadership team and I am committed to being as supportive, as visible and as contactable as all colleagues need us to be.

**Staff survey**

The 2024 national staff survey launches in 11 days. We did well last year with our overall response rate up to 58%, from 33% in 2020, improvements in 96 of 103 questions, improvements in all themes of the survey, nine per cent improvement in place to work which made us the fourth most improved in the NHS and five per cent improvement in happy with standard of care.

Success in 2024 is a response rate of 65%, and a ten per cent improvement in a place to work and receive care.

### **UHL Annual Public Meeting**

This year's Annual Public Meeting (APM) will be held on 24 September at Devonshire Place, 78 London Road, Leicester LE2 0RA. It is an opportunity to join with communities, colleagues and stakeholders to reflect on the progress made in year one of our strategy - 'Leading in healthcare, trusted in communities'. Building on the success of last year's event, we will be running a community health festival in the afternoon prior to the formal APM. This will provide a chance for the public to access health checks, advice and guidance to support their health and wellbeing. This will be an engaging, practical event with opportunities for the public to put their questions to senior leaders.

### **UHL Inclusion Awards**

The nominations for our first UHL Inclusion Awards opened this month. The awards take place on 20 November and will be an opportunity to celebrate the diversity of our workforce. Colleagues can nominate in the following categories: - Inclusion Changemaker of the Year, Inclusion Team of the Year, Ally of the Year and Excellence in Inclusive Leadership. The deadline for nominations is 30 September. We are proud to serve the diverse communities of Leicester, Leicestershire and Rutland and the diversity of our workforce is one of our greatest strengths.

### **Leicester Pride**

Saturday 31 August was Leicester Pride, an annual event that brings together thousands of people to celebrate the diversity and vibrancy of our LGBTQ+ community. The event featured a colourful parade through the city streets, followed by a festival in Abbey Park, with live music, entertainment, food stalls, and more. At UHL, Leicester Pride is a reminder of our commitment to fostering an inclusive environment where everyone feels valued and respected. We were proud to support and participate in this important event.

### **Group Chief Digital Information Officer**

This is Will Monaghan's first Trust Board since joining UHL and UHN in early August. Will joins us from the University Hospitals of Derby and Burton NHS Foundation Trust, and has held previous roles in national agencies including NHS X. He leads on digital transformation across the wider group building on our shared strengths and harnessing the power of data, digital and technology. One of Will's first areas of focus is to develop a strategic plan for bringing industry-leading technologies into UHL and UHN. I am confident his knowledge and experience will be a huge asset to our organisations.

### **Chief Financial Officer**

This is also Lee Bond's first Trust Board as he started at UHL this week. Lee joins us from the NHS Humber Health Partnership where he was Group Chief Financial Officer and Deputy Chief Executive. Lee has held senior financial roles in the NHS and was the past president of the Healthcare Financial Management Association.

### **Hospital Hopper buses**

In August our fleet of four Hospital Hopper buses were named after UHL colleagues past and present, in honour of their outstanding contributions to patient care and positive influence, not just locally but around the world. Following a public competition, the people chosen to be honoured were Professor Sally Singh, Dr Sanjiv Nichani, Professor Tony Gershlick and Frances Deacon. Jon Melbourne, Chief Operating Officer stated, "This is a gesture of heartfelt thanks and appreciation for the achievements of these four outstanding individuals, in honour of everything they have done for the people of Leicester, Leicestershire and Rutland.

“Our sustainable fleet of Hospital Hopper buses serve the local community every day. Naming them after people who have achieved so much, with legacies felt not just here but around the world, is a fitting tribute to their dedication and trailblazing spirit.”

### **UHL Leadership Conference**

Earlier this week we held our fourth UHL leadership event. The theme was working together for success and we focussed on our culture at UHL and our priorities for the second half of the year; money and productivity, quality and safety, access, digital and the new hospital programme.

### **HSJ Awards**

UHL colleagues are shortlisted in four categories at the 2024 HSJ Awards; 1) Integrated Care Initiative of the Year – Working with NHS Leicester, Leicestershire and Rutland: Chronic Kidney Disease Integrated Care Delivery Project, 2) Medicines, Pharmacy and Prescribing Initiative of the Year - Working with NHS Leicester, Leicestershire and Rutland: Chronic Kidney Disease Integrated Care Delivery Project, 3) Partnership of the Year – Working with SAH Diagnostics: From the most deteriorating 62-day cancer backlog in the country, to the top 3 most improved trusts and 4) Reducing Inequalities and Improving Outcomes for Children and Young People – Leicester Paediatric Diabetes Unit's 'Bridge-the-Gap' project: Improving access to diabetes technology for children from ethnic minorities and socio-economically deprived families. The awards ceremony takes place on 21 November.